

Quality Policy Statement

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The Chief of Engineering Division [[Kevin.Knuuti@usace.army.mil?subject=REFQ11L0-Quality Policy Statement](mailto:Kevin.Knuuti@usace.army.mil?subject=REFQ11L0-Quality%20Policy%20Statement)] is responsible for ensuring that this document is necessary and that it reflects actual practice.

Quality Policy Statement

The Engineering Division performs high quality work based on personal integrity, adherence to professional standards, efficiency and teamwork. This commitment produces high quality projects that are delivered on time, within budget and exceed customer expectations.

We pledge to:

- A firm adherence of a professional standard of behavior.
- Work cooperatively.
- Support and care for one another.
- Give the best possible service to our customers.
- Know, understand, communicate, and use the best methods available in developing our work.
- Deliver quality products.

- Invest in employees by developing leaders, sustaining/developing technical capabilities of all employees, and team building.
- Leverage resources by operating resource management in a regional manner to decrease the cost of doing business.
- Build trust by increasing effective exchanges of information.